

Welcome

Dear Patient:

Welcome to Gateway Gastroenterology! We look forward to meeting you. We'd like to take this opportunity to tell you a little about our practice.

Gateway Gastroenterology is a group of eight board-certified gastroenterologists. The practice has been in existence since 1984 and has always enjoyed a close relationship with St. John's Mercy Medical Center and its physicians. Our areas of expertise include the esophagus, stomach, small intestine, colon, liver, gall bladder, and pancreas. We offer a wide variety of gastroenterology services including inpatient and outpatient consultation as well as a broad range of endoscopic procedures including upper endoscopy and colonoscopy.

Our goal is to provide outstanding care in a timely, courteous, and professional manner. All of our physicians are committed to ongoing education and will make every effort to provide you with the most up to date and thorough care possible.

We will strive to make your experience with us as enjoyable and hassle-free as possible. To this end, we will see you in a timely manner, return phone calls daily, and work with your primary care physician to assure that your gastroenterology care is coordinated with your overall health care. Results from endoscopic procedures are usually available immediately. In addition, we utilize an automated system that allows us to efficiently make pathology results available to you 24 hours a day, seven days a week.

Our practice utilizes a Board Certified Nurse Practitioner who is specialized in gastroenterology and assists us in seeing patients in the office. Through her work, we are able to provide greater office time availability and flexibility. In addition, she has been an educational resource to our patients regarding digestive diseases as well as nutritional and lifestyle changes that may help people resolve their GI problems. Please rest assured that our nurse practitioner works in partnership with our physicians and a physician will always be available to answer any additional questions you may have. Finally, we have a friendly and knowledgeable support staff that is available to help with your scheduling, billing and insurance needs.

We look forward to working with you.